

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 05-0729

ORIGINAL

Regarding a complaint by (Person making the complaint): LORETTA KIDD

Against (Utility name): SBC - Illinois Bell Telephone Company

As to (Reason for complaint) - SBC accuses me of using a false Social Security number and name.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2729 W. Congress ParkWay Unit #5 Chicago, Illinois 60612

The service address that I am complaining about is 2729 W. Congress ParkWay Unit 5 Chicago, Illinois 60612

My home telephone is [773] 826-0449

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 699-8400

(Full name of utility company) SBC (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

N/A

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

CHIEF CLERK'S OFFICE
2005 NOV 18
ILLINOIS COMMERCE COMMISSION
60612

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

SEE ATTACHMENT

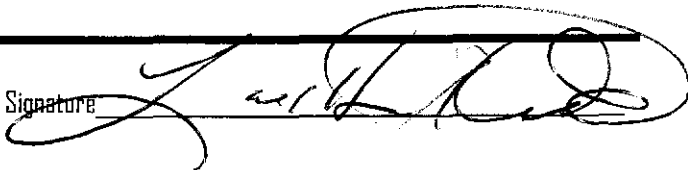
Please clearly state what you want the Commission to do in this case:

I would like the ICC TO INTERVENE AND PREVENT SBC FROM DISCONNECTING MY PRESENT PHONE.

Date:

11/16/05
(Month, day, year)

Complainant's Signature

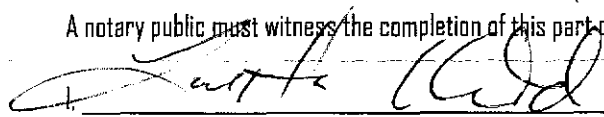


If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.



first being duly sworn, say that I have read the above petition and know what it says.

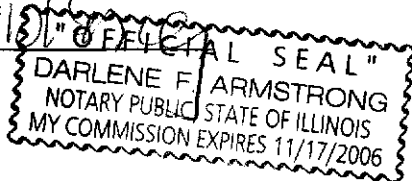
The contents of this petition are true to the best of my knowledge.

(Signature)

Subscribed and sworn/affirmed to before me on (month, day, year)

November 16, 2005

Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.